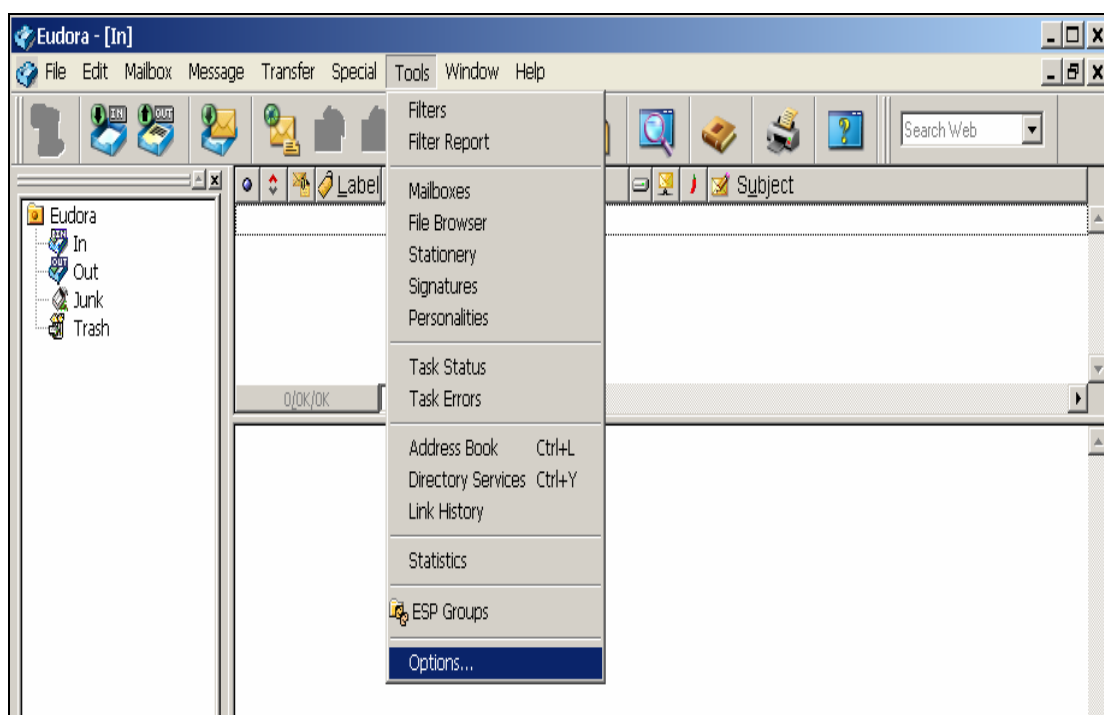# How To Set Up SSL in Windows Eudora

NOTE: The following screen shots and instructions were completed using Eudora version 6.2.1.2. Users running an older version should upgrade to the latest version available on http://arclib.arc.nasa.gov.

1. Open the Eudora application to begin setting the SSL options.

2. Select the "**Tools"** menu and select the "**Options…"** menu item.

3. The Options window should appear. Click on the **"Checking Mail"** icon in the **"Category:"** window.

4. In the **"Secure Sockets when Receiving"** pull down menu, select **"Required, Alternate Port"** menu item.
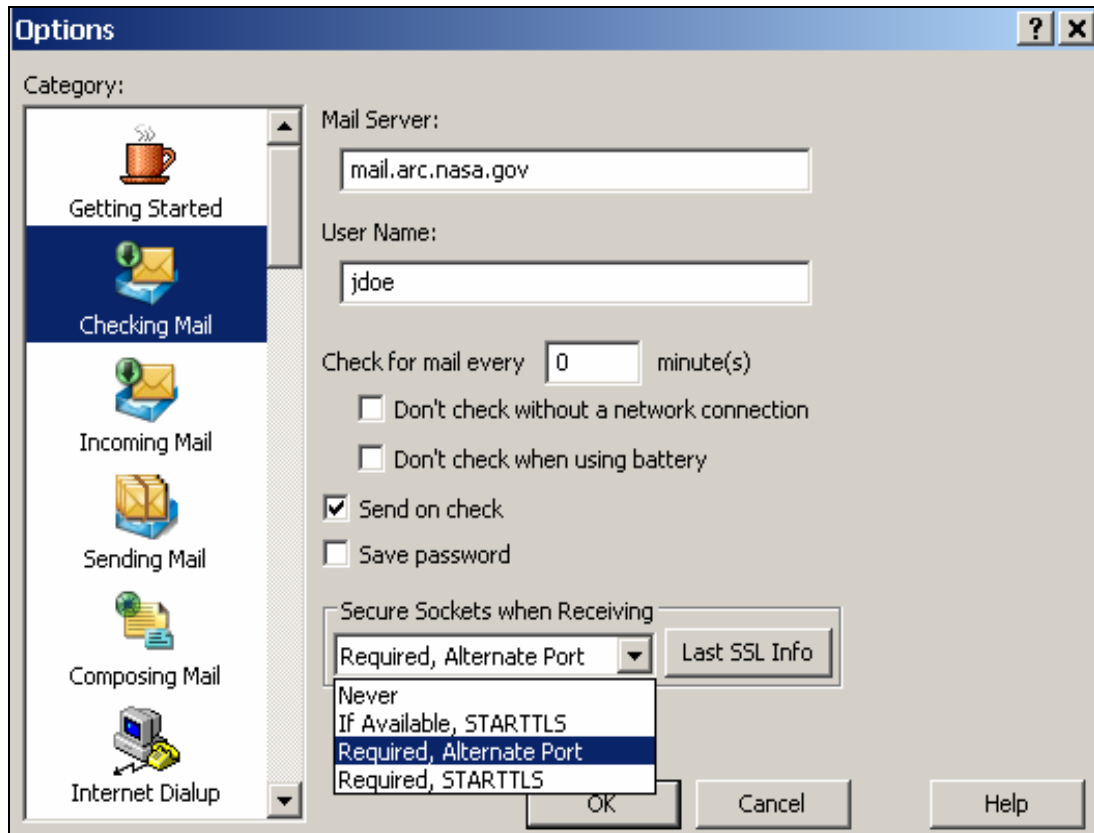
5. Click on the **"Sending Mail"** icon in the **"Category:"** window.

6. In the **"Secure Sockets when Receiving"** pull down menu, select the **"Required, STARTTLS"** menu item.
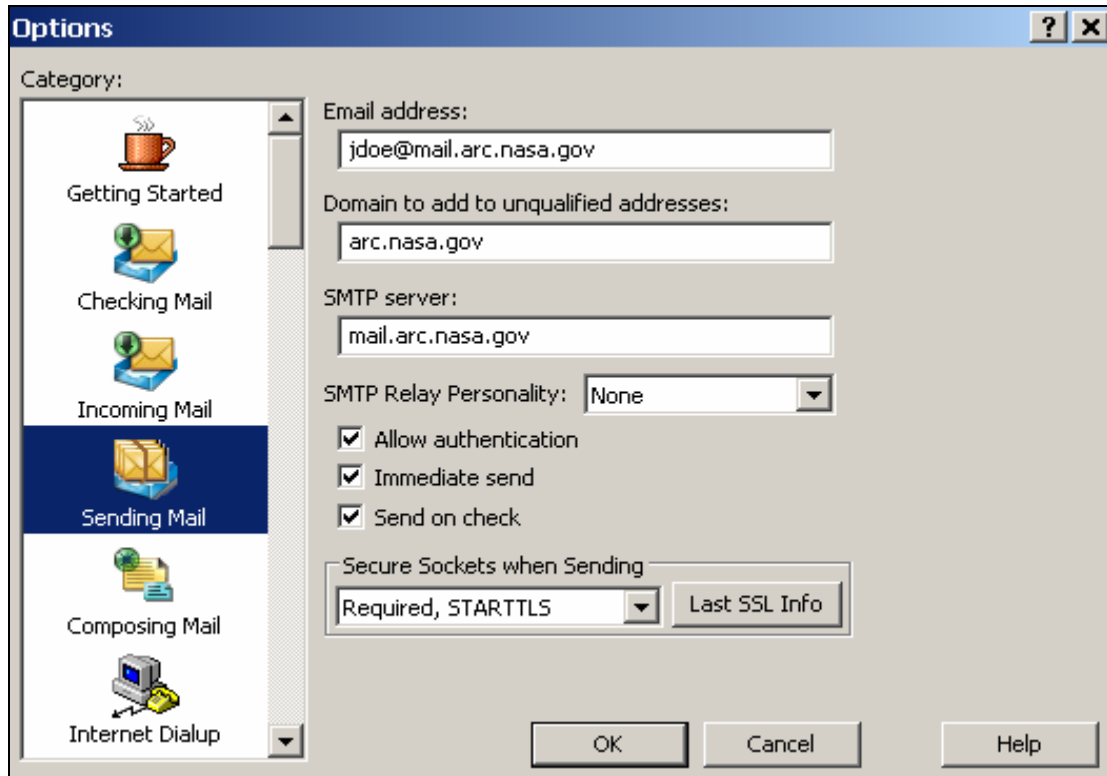

7. Click the **"OK"** button.

8. You have completed configuring the Windows Eudora client for checking and sending mail using SSL.

What To Do If You Receive an Error Message

If you receive the following message when checking for new mail, the settings for Symantec Anti-Virus will need to be modified.
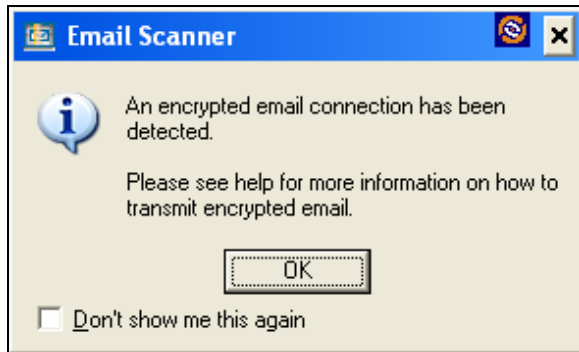
After clicking the "OK" button, Eudora may provide the following error message:
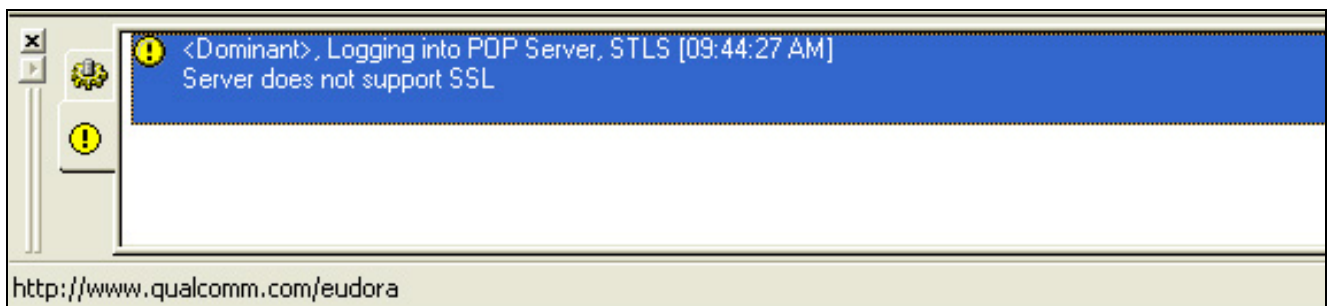
The error is not from the server, but from Symantec AntiVirus. The following steps will describe how to disable the setting within Symantec AntiVirus to allow Eudora to function properly.
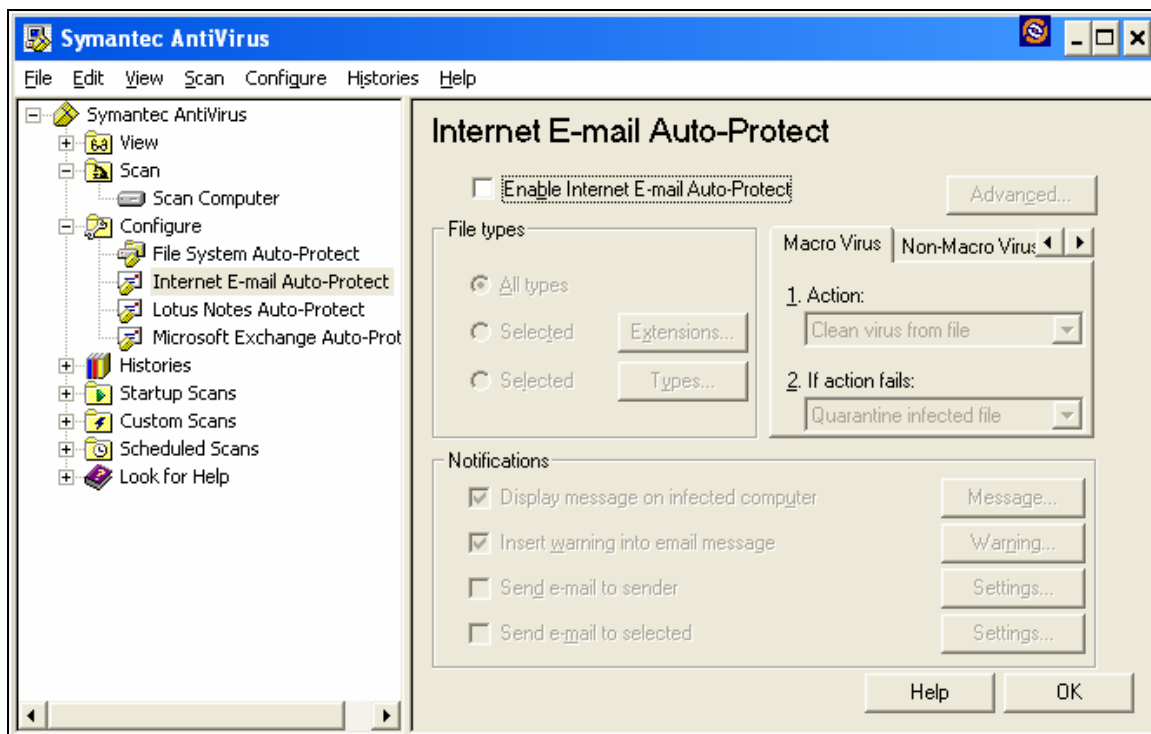
Note:
At this time, this issue seems to only affect users with Symantec AntiVirus version 9.x and 10.x.

1. Launch Symantec AntiVirus and the following window will appear
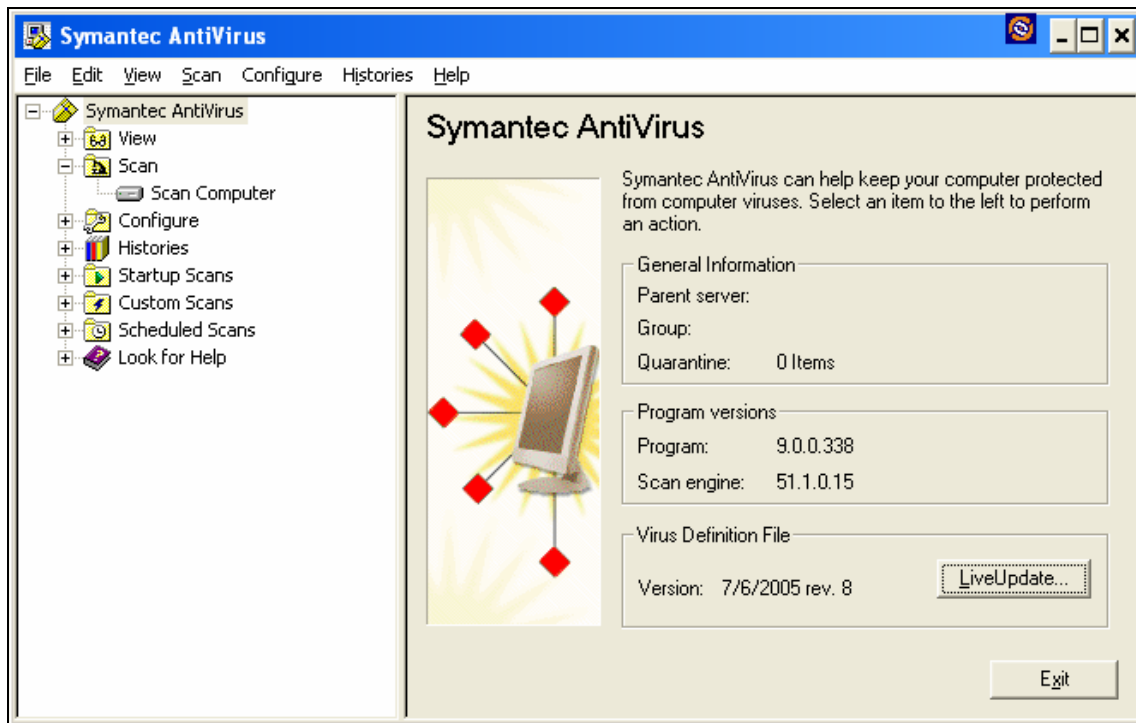
2. Click the plus sign next to the "Configure" folder in the left-hand pane.

3. Click and highlight Internet E-Mail Auto-Protect under the "Configure" folder.

4. Uncheck the Enable Internet E-Mail Auto-Protect check box. This will turn the different settings in the window to grey.

5. Click the "OK" button.

6. Quit out of Eudora if you have not already done so.

7. Launch Eudora and check for new mail. You should be able to receive mail now.

If this fix did not help you to receive mail, please contact the Help Desk at 4-2000 and submit a trouble ticket for further assistance.